

Training & Cooperation

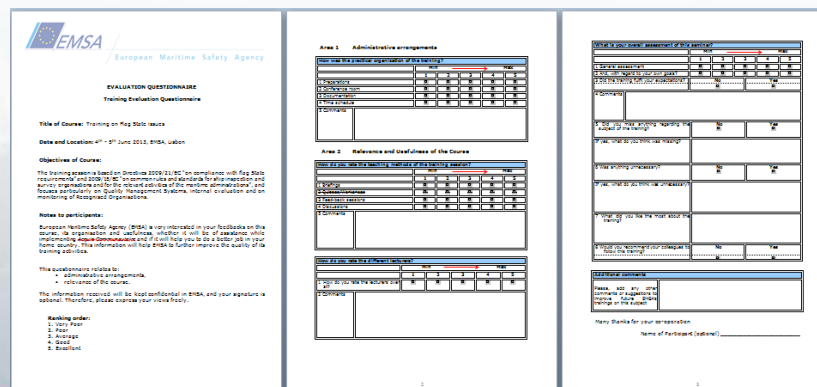
Evaluation of 2012 trainings



General approach

- Since September 2011, unit B.3.2. has started distributing evaluation questionnaires, which are completed by the participants at the end of the EMSA trainings provided by The Training & Co-operation Sector. These questionnaires have been used to evaluate the opinions of the participants regarding the trainings

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The form is titled "EVALUATION QUESTIONNAIRE" and "Training Evaluation Questionnaire". It includes fields for "Title of Course: Training on Reg 800-800" and "Date and Location: 4th - 5th June 2013, EMSA, Lisbon".

Objectives of Course:

The training course is based on Directive 2002/42/EC in compliance with Reg 800-800 requirements and 2002/42/EC in compliance with standards for the member states and aims to improve the safety of the maritime environment and to ensure compliance with the Quality Management System, internal evaluation and monitoring of Response Organization.

Notes to participants:

European Maritime Safety Agency (EMSA) is an integrated in your facilities on the maritime environment and activities, which is a set of standards, which implementing the Quality Management System and it will help you to do a better job in your training activities. This information will help shape further improve the quality of the training activities.

This questionnaire relates to:

- administrative arrangements,
- contents of the course.

The information received will be kept confidential in EMSA, and your signature is essential. Therefore, please complete your name freely.

Rating order:

1. Very Poor
2. Poor
3. Average
4. Good
5. Excellent

Area 1: Administrative arrangements

How the training organization is organized?	Very Poor	Poor	Average	Good	Excellent
1. Organization					
2. Facilities					
3. Equipment					
4. Materials					
5. Other					

Area 2: Relevance and usefulness of the Course

How did the training benefit you?	Very Poor	Poor	Average	Good	Excellent
1. Relevance					
2. Usefulness					
3. Quality					
4. Other					

Area 3: Overall assessment of the training

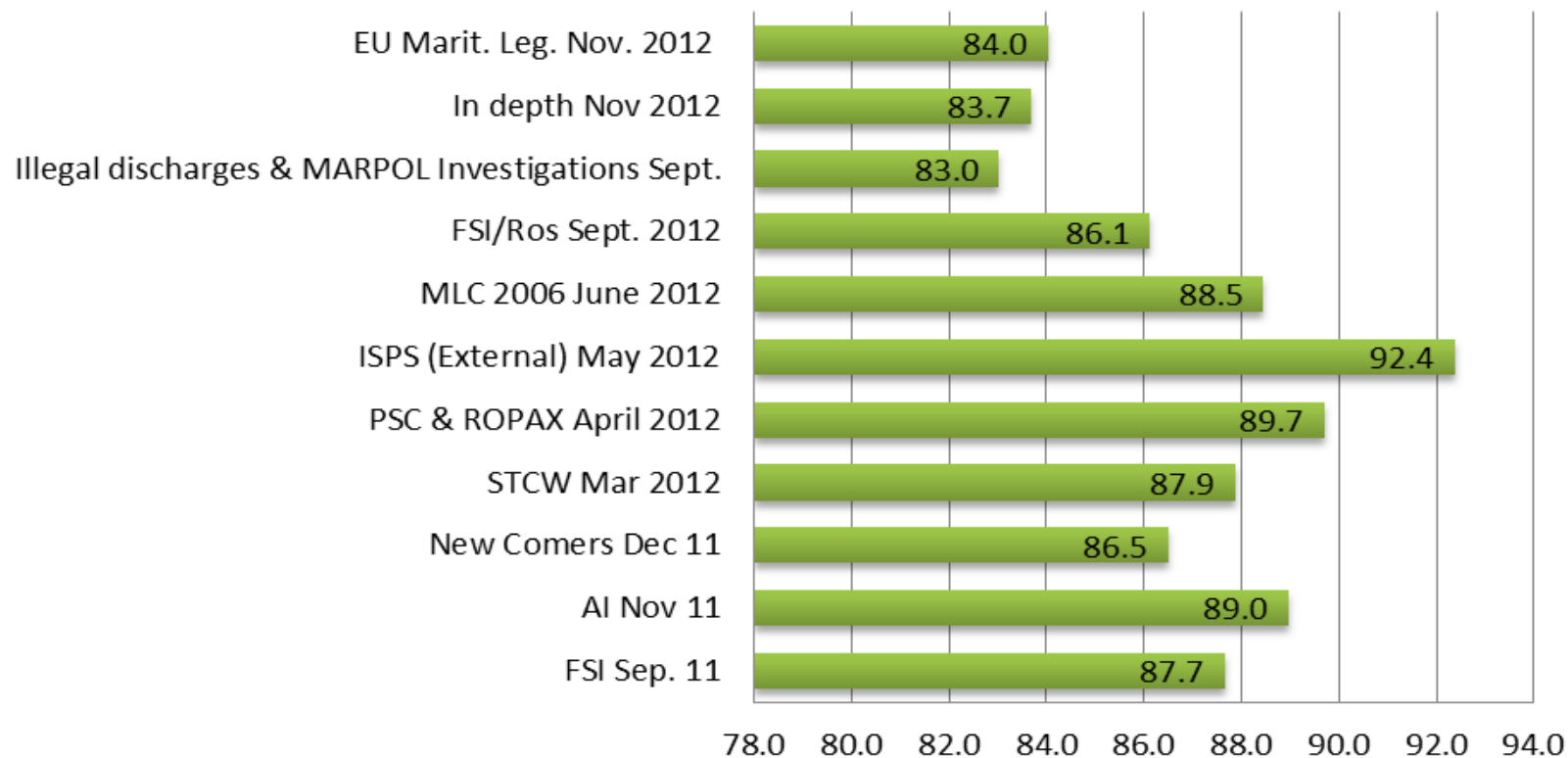
How did the training benefit you?	Very Poor	Poor	Average	Good	Excellent
1. Relevance					
2. Usefulness					
3. Quality					
4. Other					

Comments:

Comments, add any other comments or suggestions on the course.

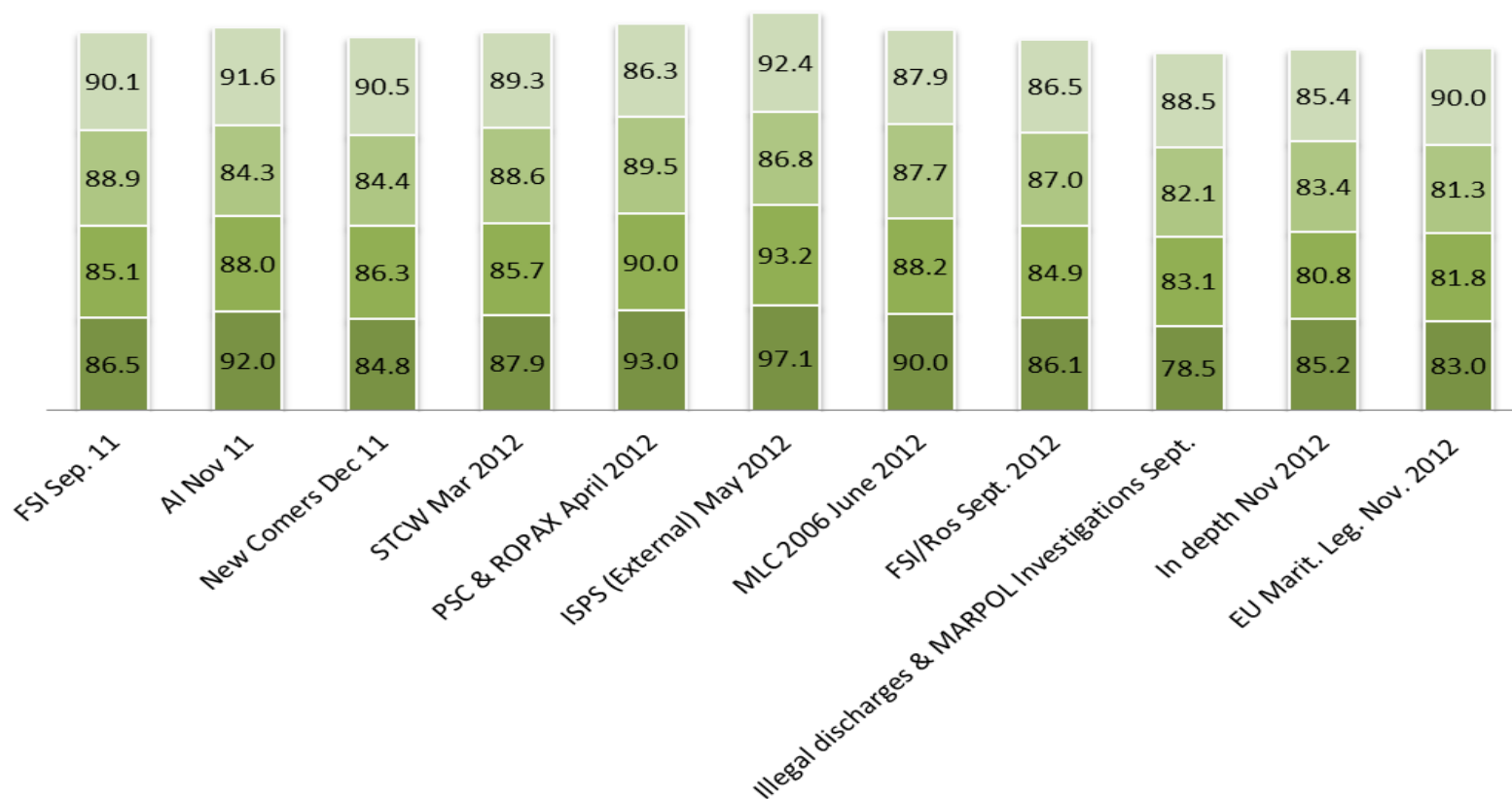
Name (for your representation): _____

STATS ON TRAINING & CO-OPERATION - MS - 2011 / 2012 'IN-HOUSE' Average per Seminar



STATS ON TRAINING & CO-OPERATION - MS - 2011 / 2012 'IN-HOUSE'

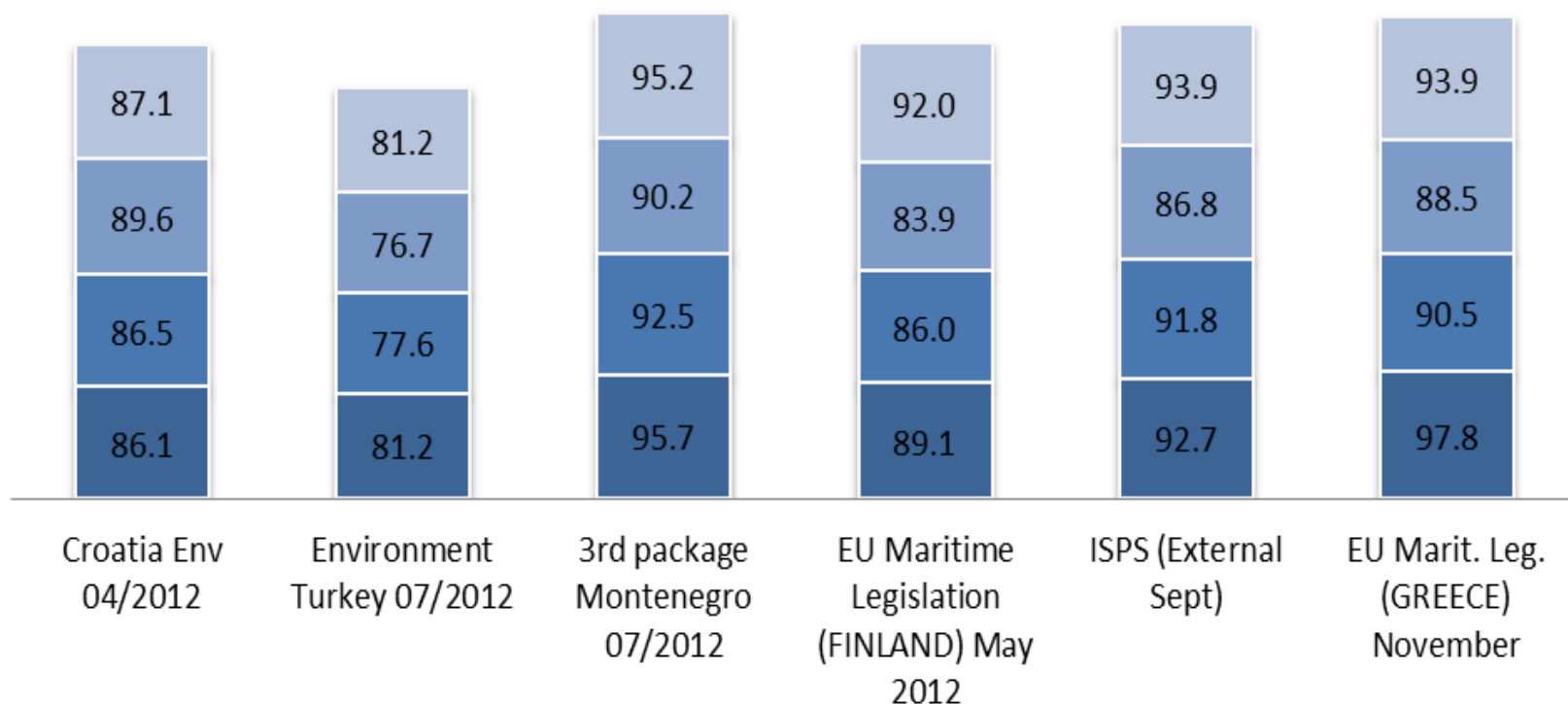
■ 1-Lecturers overall ■ 2-Usefulness of the course ■ 3-Logistics ■ 4-Overall assessment



STATS ON TRAINING & CO-OPERATION - 2012

'ABROAD'

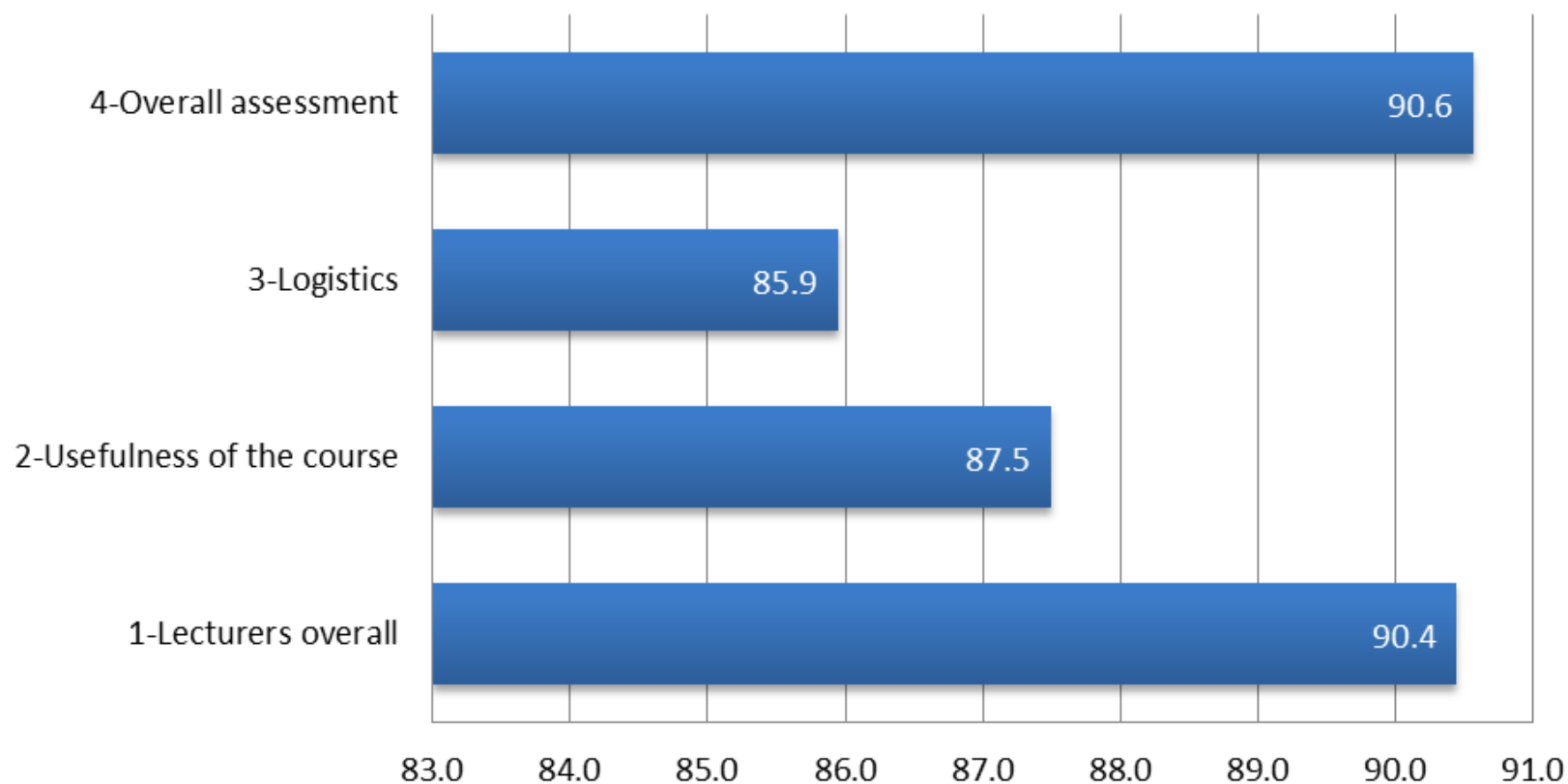
■ 1-Lecturers overall ■ 2-Usefulness of the course ■ 3-Logistics ■ 4-Overall assessment



STATS ON TRAINING & CO-OPERATION - 2012

'ABROAD'

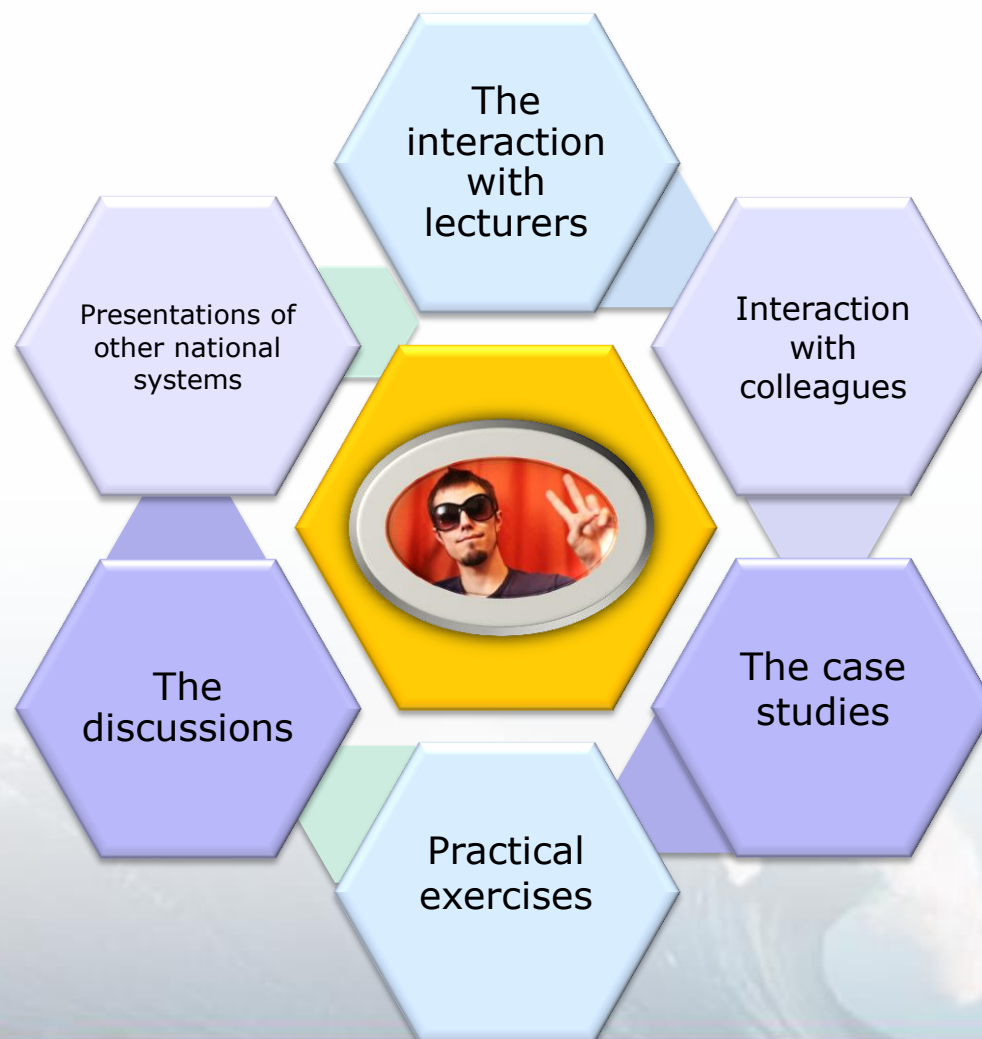
Average per item



Comments analysis of Trainings in (4th Q of) 2011 & 2012



Comments analysis of Trainings in (4th Q of) 2011 & 2012



Contradictory comments at the same activity (case by case)



"Positive"	"Negative"
Did enjoy the interaction with lecturers	More interaction should have taken place
Did enjoy the discussion most of all	More examples and discussions
Did like most the video and training on ORB and the detailed particulars on the completion of the ORB.	Missed information on ORB
All lecturers were excellent & very proficient	Some lecturers did not perform well
The information on EMCIP	EMCIP, PRF were not necessary

Comments & Actions

Comments	Actions
Time schedule	Depends on the questions/discussions which extend the time attributed. Specific time is needed for the topics to be presented. The lecturers have been asked to be punctual.
Documentation before the trainings	Updates/additions would result in different material. After the completion it is guaranteed that they get the appropriate material. Possible use of laptops with the material on desktop.
More examples from real life implementation	More MSs are asked to present their national systems. It was much appreciated
More time added for the regional trainings?	Mostly refers to the EU Legislation trainings. The 2,5 days duration could be extended to 3 full days ?
More time for discussions	The time schedule would be affected then. Time for questions is given at the end of each PPP however the participants are free to ask at any time. In certain trainings we have added dedicated time for discussions.
More case studies and practical exercises	For practical reasons and in order to keep the trainings within acceptable limits of time and budget, the practical exercises follow either the respective PPP, or in grouped questions. It is not possible to have one exercise for every presentation.

Time available in relation to budget

Thank you

Questions?